



COVID-19 UPDATE

Treatments

Currently, Durham Region is in Code Red. This requires specific restrictions on personal treatments.

All treatments that require the removal of a mask are now prohibited until further notice. Any and all treatments that do not require the removal of a mask will commence until further notice.

Appointments & Scheduling Changes

A COVID-19 Screening Form must be completed by all clients at the time of rescheduling, scheduling and at time of arrival of the appointment. This Form can be found in the DROP DOWN MENU under FORMS on this website along with the other New Client documents. All appointments that are cancelled due to the restrictions will be rebooked first as a priority. All new clients will be booked according to available timeslots. All appointments will be booked with extra time spaced between for proper cleaning and disinfecting. The hours of operation will be flexible to accommodate your needs.

If you are a NEW CLIENT, please go to the BOOK CONSULTATION button on this website and go to the DROP DOWN MENU to locate the FORMS to print off and complete all necessary documents for your upcoming appointment. Please be patient, as the NEW Booking System is currently being implemented and will soon be available for your use and convenience.

If you have any symptoms of COVID-19, have tested positive, have direct contact with someone who has tested positive or are awaiting test results, I ask that you cancel your appointment.

If you have travelled outside of Canada within the past 14 days, I ask that you cancel your appointment and reschedule at a later date.

If you enter with any symptoms you will be asked to reschedule and your appointment will be cancelled.

I kindly ask that you please show up on time. If you are early, please wait in your vehicle and send me a message that you have arrived and I will let you know when you can come to the door.

Face covers/masks are mandatory and must be worn at all times. Please use the restroom before you arrive at your appointment.

There will be hand sanitizer available to you upon arrival and departure.

I can provide you with a mask to wear during your appointment but I do encourage you to bring your own.

Please only bring in with you what you can carry in your pockets. No purses, jackets, friends or children. Leave your cellphone, keys and card in your pockets.

I MUST emphasize the no children policy. Due to safety considerations and limited space, children are not permitted in the spa.

Steps I Am Taking

On May 16th, 2020 I completed my re-certification course on Infection Control to reassure to all of my clients that I am committed to their health and safety as well as my own.

You will be screened at the time of appointment confirmation and again upon your arrival.

For each appointment I will be wearing a mask and gloves and will be washing my hands between every appointment.

As always, I will be using the Preempt line of disinfectants Concentrate RTU and RTU wipes to disinfect all equipment, supplies and upholstery in between clients. They are broad-spectrum virucidal efficacy, as well as demonstrated effectiveness against viruses similar to 2019nCoV on hard, non-porous surfaces.

All appointment times are now spaced out accordingly for proper time allowance for disinfection and set up.

I will also be screening myself for symptoms daily and cancel appointments if necessary.

I will continue to update you on any changes that may occur and I look forward to seeing all of you as you return for your treatments!